

INTERACT WORKS



“Building a Better Tomorrow with Fun and Friends”

Volume 8, Issue 13

March 2017

MESSAGE FROM THE DIRECTOR (Denise Haynes)

We have a variety of new and exciting events scheduled for this month. Please check them out on the calendar. The program has increased the number of outings per day providing more opportunities for participants to get out into the community and so far it has been going well. We have at least 5 outings a day scheduled. We will be utilizing agency vehicles, walking, CCT, and buses as needed to get to our destinations. As such, it is even more important than ever to be sure to let us know in advance of upcoming medical appointments where a participant may need to leave program earlier than usual. We leave the building no later than 10 am and usually return by 2 pm. Some of our outings require money which is noted in the calendar. Please be sure to send the money in to a supervisor ahead of time. We can provide you with a receipt if requested.

We are always looking for new ideas for activities or classes. We are also looking to add to our volunteering in the community. If anyone has any suggestions or talent they would like to share, please contact Cheryl McGarry (Day Services Manager), Denise Haynes (Day Services Director) or Hillary Mafura (Activity Coordinator)

We are currently recruiting for direct care workers. If you know anyone who is qualified with a HS diploma and 1 year experience in the field, please refer them to our HR department.

With the weather changing, please be mindful of the inclement weather procedures: if the Philadelphia Public Schools are closed due to bad weather, then the day program is also closed to participants. **ALL Staff and authorized personnel must come into work unless otherwise notified.**

The next Town Hall meeting will be held April 25 at 6pm. More information to follow, including discussion around the upcoming changes in Day Programs as proposed by state.

You can also help the program-through our Go Fund Me page. Please spread the word by posting the link to your social media accounts. Check it out at www.gofundme.com/qu5bm3yc. - make a donation and tell others!

Please visit the following link for information on the CCT Hearing that was held by City Council: <http://www.philly.com/philly/news/pennsylvania/412932353.html?mobi=true>

Please visit the following link for info on upcoming local Roxborough events: <http://roxboroughpa.com/news/2017-roxborough-event-series-calendar-released>

March is Intellectual Disabilities Awareness Month

In celebration, Interact will be hosting 3 evening classes that will be open to all in the community for a small \$5 fee. The classes will be posted on a city-wide calendar and on our website. Any cancellations for inclement weather will be posted to website. The classes will be held at Henry Ave from 6 PM – 7 PM on the following dates (**plz note the classes are capped at 20**):

- March 8th – Zumba with Michelle
- March 13th – Aerobics with Susan
- March 20th – Yoga with Mimm

In March, please visit Interact’s Exhibit Table at the Brighter Futures Event to be held by the city on 3/31. For more info and to purchase tickets, please contact Wendy Williams at Phila IDS at wendy.williams@phila.gov.

Don’t forget to provide your email to Cheryl or Denise to be added to the email distribution list if you want to receive this newsletter electronically. The newsletter will also be posted to the website at www.intercommunityaction.org

ACTIVITY CENTER PHONE #'s

- The Activity Center has direct phone numbers that you can call during program hours (8:15am-4pm Mon-Fri)

215-487-3380 (Activity Center)
 215-487-3150 (Main IDD Number)
 215-487-1982 (Alternate Number)

Denise Haynes ext. #5029
dhaynes@intercommunityaction.org

Cheryl McGarry ext. #5015
cmcgarry@intercommunityaction.org

Liz Harris ext. #5035
eharris@intercommunityaction.org

Hillary Mafura ext # 5052
hmafura@intercommunityaction.org

Mary Briegel #5054
mbriegel@intercommunityaction.org

Front Desk (Yulvonda Guyton) ext. # 5051

*****note that if you are not fond of automated operator, or cannot leave a message, try email*******

The CIE department will be accepting applications for the program, including from IDD and Behavioral Health programs which may be funded through OVR. For more information, please contact Denise Haynes at (215) 487-3380 ext. 5029



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Upcoming Events:

Pretzel Day – March 31, 2017

Pizza Day – March 31, 2017

Join us from 6 pm – 7 pm for \$5.00 a class (**please note the classes are capped at 20**):

March 8th – Zumba with Michelle

March 13th – Aerobics with Susan

March 20th – Yoga with Mimm

We are Looking for Arts & Crafts Donations

- Crayons and Markers
- Non-Toxic Glue
- Magazines
- Construction Paper
- Non-toxic paint
- Photo Albums

Items can be dropped off with Yulvonda at the Day Program Front Desk

Every Monday

1pm - 2pm- Zumba - Michelle

Every Tuesday

10am -11am -Aerobics - Susan

Every Wednesday

10am – 11am –Yoga - Mimm

Every Friday

10:30 – 11:30 – Karate - Corey

RESULTS FROM ANNUAL CONSUMER/FAMILY SATISFACTION SURVEY

As many of you may recall, the Intellectual and Developmental Disabilities Division of Interact conducted its annual Consumer/Family Satisfaction Survey in September 2016. After careful analysis and review by our Management and Quality Assurance team, we have interpreted the results of those who responded to the survey. We shared those results in a January letter that went out to all consumers/families. Overall, the results were quite impressive. For example, percentages of those satisfied with services were very high (94% of individuals receiving surveys who answered the question indicated “yes” they were happy with services). Additionally, 94% of the individuals receiving services who responded and 100% of families, rated Interact’s IDD services as “excellent”, “very good/good”, or “fair”.

Interact is very proud and grateful to all of you for acknowledging our hard work! We thank each of you who took the time to complete the survey!

Barnum and Bailey Circus Trip

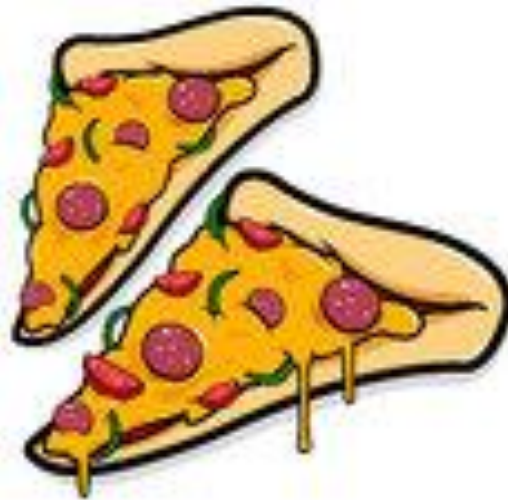


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PIZZA DAY
7372 HENRY AVE.
\$5.00 FOR 1 SLICE AND A SODA
MARCH 31, 2017

NAME: _____
NUMBER OF SLICES _____
AMOUNT ENCLOSED: _____
CHEESE _____
PEPPERONI _____



All funds raised go towards Interact's IDD Activity Center Activities

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Pretzels



Friday, March 31, 2017

Pretzel \$0.75 each

All Proceeds Benefit Interact IDD Activity Center

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MONTHLY COMMUNITY OUTING SLIP

To All Families, Residential Providers and Significant Others:

Please be aware that Interact's Activity Center offers many opportunities for its participants to go out into the community and enjoy various activities during the month. These trips are as varied as an individual's interests and are reflected on the monthly activity calendar. Since we do have a limited amount of space for individuals and staff, space will be on a first come, first served basis. However, we will attempt to implement a rotation cycle to ensure fairness.

You may be interested in many different outings that we have scheduled this month. Please fill out information below for each separate outing and you will be notified as to whether or not the individual is on the list of those attending the trip. Also, please check with Denise, Cheryl, Hillary and Liz to find out if there is a fee involved for these trips.

If extra permission slips are required, please contact Activity Center. Thank you.

PARTICIPANT's NAME

NAME OF OUTING/EVENT

DATE

PARENT/GUARDIAN/ADVOCATE SIGNATURE

PARTICIPANT's NAME

NAME OF OUTING/EVENT

DATE

PARENT/GUARDIAN/ADVOCATE SIGNATURE

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To: **IDD Staff, Families and Individuals Receiving Services**
From: **Renee Ash**
Date: **January 2017**
Re: **Quality Management Plan 2015-2017 (effective 7/1/2015)**

In developing our 2 year Quality Management plan, Interact reviewed various data sources including but not limited to Supports Coordination Concern sheets, personal outcomes interview data, Incident Management data, Licensing Reports, Provider Monitoring Self-Inspections and AE Audits, data from previous QM plan (2013-2015), QEST Reports, HCSIS Service Authorization Reports, Billing/Fiscal Reports, Attendance Data, Family/Consumer Satisfaction Survey Results, and so forth.

In doing so, Interact identified 5 objectives that IDD will strive to achieve during its QM Plan cycle 2015-2017.

All stakeholders were informed in June 2015 of these 5 objectives, and updated on progress in January 2016 and July 2016.

The most recent update as of 12/31/2016 is being shared via this memorandum.

Here is the status of the 5 priorities that are included in our Quality Management Plan as of 12/31/2016 data:

- To increase the number of job placements (to 50% of its caseload from 33%) and maintain job retention (to 30% still employed after 1 year) of individuals Interact supports in employment services. **As of the 6 month review (12/31/2016), 40% of the caseload is employed while 100% of those employed have been on the job for more than a year**
- To improve compliance with 90 Day (or less) Psychiatric Reviews for individuals prescribed psychotropic medications from 89% to 100% compliance. **As of the 6 month review (12/31/2016), 88% of those receiving medications have been evaluated within the 90 day required timeframe; ten (10) individuals exceeded such during this review period for various reasons which included hospitalization, doctor rescheduling appointments, individual refusing to attend appointment, and missed appointments.**
- To maximize authorized ISP unit utilization for all individuals receiving services from Interact to between 90-100% utilization, or request a unit adjustment as needed. **As of 12/31/2016, attendance data for individuals receiving services in Day Hab, Employment, and/or Residential is being monitored monthly to ensure that by close of FY (6/30/2017) at least 90% of authorized service units are utilized/delivered. Program Directors will request unit adjustments and submit to the Supports Coordinator/team as needed.**
- To close all incidents that are reportable to the state on EIM (formerly HCSIS) web-based reporting system within the 30 day timeframe, or request an extension if necessary. **As of 6 month review (12/31/2016), 100% of the 84 incidents that were reported to the state during this review period were closed within the required timeframe (or extensions were requested where necessary).**
- To decrease the number of (confirmed) neglect incidents by 50% from 2013-2015 data. **As of the 6 month review period (12/31/2016), there were 4 confirmed incidents of neglect due to staff leaving shifts early, relief staff not showing up, or inadequate supervision by failing to provide arm's length 1:1 staffing. Interact's ultimate goal is for 0 incidents, but we strive to reduce the number by at least 50% from past data (or to no more than average of 7 incidents per FY). Given the 2 confirmed incidents last review period (1/1/2016-6/30/2016) and the 4 during this review period, we have not yet attained this objective.**

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March 2017

	TUES	WEDS	THURS	FRI
8:00 Activity Prep	8:15 –9:00 Arrival/Activity Prep.	8:15–9:00 Arrival/Activity Prep	8:15 –9:00 Arrival/Activity Prep	8:15 –9:00 Arrival/Activity Prep
9:00 Social Interactions	9:00-10:00 Social Interactions	9:00-10:00 Social Interactions	9:00-10:00 Social Interactions	9:00-10:00 Social Interactions
10:00 Community Outing	10:00 -11:00 Daily Community Outing	10:00 -11:00 Daily Community Outing	10:00 -11:00 Daily Community Outing	10:00-11:00 Daily Community Outing
11:00 Singing Games & Crafts	10:00 -11:00 <input type="checkbox"/> Aerobics <input type="checkbox"/> Computer <input type="checkbox"/> Puzzle time	10:00 -11:00 <input type="checkbox"/> Yoga <input type="checkbox"/> Arts & Crafts <input type="checkbox"/> Bowling	10:00 -11:00 <input type="checkbox"/> Checker/card games <input type="checkbox"/> Arts and Crafts with paint <input type="checkbox"/> Ring Toss outside	10:00-11:00 <input type="checkbox"/> Karate 10 people <input type="checkbox"/> Face Painting <input type="checkbox"/> Exercise videos
12:00 Ball Exercise videos Lunch Time	11:00-12:00 1. Library 2. Karaoke/Crazy hat show 3. Arts/Crafts Ornaments 12p-1p: Lunch Time	11-12:00 1. Bingo 2. Arts/ 3. exercise videos 12p-1p: Lunch Time	11:00-12:00 1. Line dancing 2. Checkers 3. Soccer outside 12p-1p: Lunch time	11:00-12:00 1. Bingo 3. Dancing to the oldies 12p-1:00: Lunch Time
1:00 (Everybody)	1:00-2:00 <input type="checkbox"/> Volleyball <input type="checkbox"/> Puzzle time <input type="checkbox"/> Movie	1:00-2:00 <input type="checkbox"/> Skee ball <input type="checkbox"/> Spa Salon <input type="checkbox"/> Computer time	1:00-2:00 <input type="checkbox"/> Wii time/ Bowling. <input type="checkbox"/> Life skills practice (daily living skills, survival signs, etc)	1:00-2:00 Dancing with hula hoops, Movies, Volleyball outside
2:00pm. / goals/prepare to /computer time	2:00-3:00 <input type="checkbox"/> Card games/Uno <input type="checkbox"/> Movie/Netflix <input type="checkbox"/> Arts & Crafts with paint	2:00-3:00 <input type="checkbox"/> Horseshoes outside <input type="checkbox"/> Bingo <input type="checkbox"/> Karaoke	2:00-3:00 <input type="checkbox"/> Wii time/Netflix game <input type="checkbox"/> Skee ball <input type="checkbox"/> Karaoke	2:00-3:00 Arts & Crafts: Painting Bingo, Movies.
	3:00-4:00pm. Clean up/ goals/prepare to go home/computer/Wii time	3:00-4:00pm. Clean up/ goals/prepare to go home / computer time/Wii time	3:00-4:00pm. Clean up/ goals/prepare for home / computer time/Wii time	3:00-4:00pm. Clean up/ goals/prepare to go home /computer and Wii

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Sun	Monday	Tuesday	Wednesday	Thursday	Friday	Sat
			1.1. Plymouth Meeting mall 2. Willow Groove Mall 10am – 2pm. 3. Petco 4. library 5. Awbury Arboretum.	2.1. Septa Transit Museum 10am-5pm Free 2. Breakfast/Lunch Club. \$\$\$\$ 3. Dollar Store 4. YMCA 5. SPCA	3.1. H/Valley Lib: Free Movie 2. WAWA 3. Walmart 4. Thrift shopping-Goodwill 5. SPCA	4
5	6.1. Senior Dinner at Roxborough Presbyterian Church 11am-1pm Adm: Free, only for 55+ 2. Andorra Library 3. Planet fitness 4. Petco 5. Thunderbird Lanes : \$5.50 per person/2 hrs	7. 1. Pet Value /Grooming  2. Plymouth Meeting Mall 3. Horseback riding \$\$ 4. Petco 5. Wawa	8. Dave & Busters \$\$\$\$\$  2. Petco 3. Breakfast Club: McDonalds. 4. SPCA 5. Library	9.1. Willow Grove Mall 2. Philadelphia Art Museum 3. Petco 4. Roxborough Free library 5. Stoogeum \$10.00pp.	10 1. Woodmere Art museum ADM:\$2 with access card 2. H/Valley Lib: Free Movie – 3. Camden Aquarium \$\$\$\$ 4. Andorra Library 5. McDonalds	11.
12	13.1. Library 2. Willow grove mall 3. Fabric workshop & Museum. Free. 4. Thunderbird Lanes 10-12pm ADM: \$5.50 per person/2 hrs 5. Petco/SPCA.	14. 1. Pet Value /Grooming  2. Planet fitness 3. Horse-back riding \$30 4. Roxborough Library 5. Thrift shop-Salvation Army	15.1. AMC/AU/Regal Movies 2. Salvation Army 3. SPCA 4. YMCA 5. Flower Show Pa Conv. Center 	16. 1. Andorra Free Library 2. Willow grove mall. 3. Breakfast Club: McDonalds/Wawa 4. Churchville Nature Center. 5. Ryerss Museum & Library.	17. 1. Ringling Bros/Barnum & Circus \$29pp.*** 2. H/Valley Lib: free movie 3. Andorra Free Library 4. Plymouth Meeting mall D&B. 5. Willow grove mall	18.
19.	20.1. Salvation Army 2. LaSalle University Art museum Adm: Free 3. Dollar Store 4. Philadelphia Art Museum. 5. YMCA	21. 1. Pet Value /Grooming  2. Horseback riding \$\$ 3. King of Prussia Mall 4. Planet fitness 5. Target	22. 1. Movie Tavern-Flourtown \$\$ 2. Salvation Army- Free 3. Library 4. SPCA 5. Parx Racetrack & Casino	23.1. PetSmart/SPCA Abington, Pa. 2. Roxborough Free library 3. Stoogeum \$10.00pp. 4. Septa Museum 10am-5p. Free. 5. Planet Fitness with Ricky.	24.1. H/Valley Lib: Free Movie. 2. Planet fitness 3. Hotdog/Pretzel Sale \$\$\$\$ 4. Roxborough shops/Dollar tree	25.
26.	27. 1. Bowling at Thunderbird Lanes 10-12pm ADM: \$5.50 per person/2 hrs 2. Planet Fitness with Ricky. 3. Breakfast Club 4. Petco.	28. 1. Pet Value /Grooming 2. Fabric Workshop & Museum 3. SPCA 4. Horseback riding \$\$ 5. Septa Museum Free.	29.1. Plymouth Meeting mall 2. Willow Groove Mall 10am – 2pm. 3. Petco 4. Huntingdon Valley Library: Travelogue England Villages at 11am. 5. Awbury Arboretum.	30..1. Septa Transit Museum 10am-5pm Free 2. Breakfast/Lunch Club. \$\$\$\$ 3. Dollar Store 4. YMCA 5. SPCA	31.1. H/Valley Lib: Free Movie 2. WAWA 3. Walmart 4. Thrift shopping-Goodwill 5. SPCA	

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